

After Hours Policy

If you have a life threatening medical emergency after regular office hours, please proceed to the emergency room. The emergency room personnel will evaluate and treat you and notify the physician on call if necessary.

If you need medical assistance after routine office hours, please call the office, 704.510.1600 and leave a detailed message with your return telephone number. Please speak clearly and slowly. The message will be forwarded to the physician on call. Expect a return call within 20 minutes. If you do not receive a return call, please place your call again. The message may not have been clear or the physician may be performing an emergency surgery.

For routine concerns, questions or requests, please contact us by phone 704.510.1600 or through the Patient Portal. We endeavor to return calls and messages received prior to 4 p.m. Monday through Friday during the same day.

Routine calls to the physician after normal office hours may be subject to a \$25.00 charge.