



Compassionate Care for Women

Medication, Medication Refills and Narcotic Pain Medication

We encourage patients to request prescription medication refills through our on-line Patient Portal at www.brandongynecology.com. Patients can also call the office at 704.510.1600. We must receive all requests for medication or medication refills before 4 p.m., Monday through Friday in order to respond on the day that you contact us.

We will address requests made after business hours, weekends, or holidays when the office is reopens. Our office hours are 9 a.m. until 5 p.m., Monday through Friday.

If your healthcare provider determines that you need narcotic pain medicines, we will prescribe them in the office or hospital as part of an overall plan of care or as part of a post procedure/post operative care. We will prescribe pain medications during the treatment process and on a regimen that we think will be most effective for you. Please note that On-Call physicians will not call in narcotic pain medicines after regular business hours.

If you have any questions about this policy, please direct them to either your physician or to other clinical staff.

Thank you.